# **RETURN FORM**

Carabou Menswear

Unit 1, Park 17

Moss Lane

Whitefield

Manchester

M45 8FJ

info@caraboumenswear.com

www.caraboumenswear.com



### STEP 1

PROVIDE PURCHASE AND PURCHASER INFO				
NAME		ORDER NO. if known		
BUS. NAME if applicable				
STREET ADDRESS		ORDER DATE if known		
CITY / POSTCODE				
EMAIL		<b>DELIVERY DATE</b> if known		
PHONE				

### STEP 2

RETURN ITEM AND REASON					
ITEM NO.	REASON FOR RETURN	QTY	PRICE	EXCHANGE PLEASE TICK	REFUND PLEASE TICK

### STEP 3

PLEASE WRITE THE REPLACEMENT SIZE OR COLOUR YOU NEED IN THE BOX BELOW						

### STEP 4

ENCLOSE RETURN FORM WITH MERCHANDISE IN WELL-SEALED BOX. MAIL TO ADDRESS, BELOW.

Cut off the below address and affach to re	turn parcel

Carabou Menswear Attn: RETURNS Unit 1, Park 17 Moss Lane Whitefield Manchester M45 8FJ





## **RETURNS POLICY**

### Thank you for your business.

Not satisfied with your purchase? We're here to help. Following are the terms and conditions that constitute our Return Policy.

### **RETURNS**

- Items must be returned within 30 days from the date you received your purchase.
- Items must be in their original state and condition and in the original packaging.
- Include any invoice, packing slip, or proof of purchase.
- Fill in and include the return form with the item.

#### **REFUNDS**

- Refund will be issued once return has arrived at Carabou Menswear for item/s including standard p&p.
- It may take up to 14 days for a refund to post to the account used for purchase.

### SHIPPING AND HANDLING CHARGES

- Shipping charges applied to the original purchase are refundable.
- We recommend you obtain and retain proof of postage until the refund or exchange has been made.
- Shipping costs for returned items are the responsibility of the customer and are non-refundable except for faulty or incorrect items

### **EXCHANGES**

Exchanges may be made for items of the same price or more additional costs may apply.

### **ADDITIONAL INFORMATION**

Carabou Menswear Attn: RETURNS Unit 1, Park 17 Moss Lane Whitefield Manchester M45 8FJ

phone: 0161 834 6779 | email: info@caraboumenswear.com